# **Operational Assessment**







# 1.1. The purpose of the diagnosis

The purpose of the diagnosis is to examine the company's work processes and identify the main problems. These problems will form the basis for preparing a future work plan, prioritizing the most critical issues to address first.

The diagnosis will reflect the current situation in several aspects, quantify the potential for improvement, and present recommendations for enhancement. The diagnostic process will follow the concepts of organizational excellence, Lean, TOC (Theory of Constraints), and Six Sigma tools





The diagnosis will cover the general operations of the company's departments, including the following topics:

- Challenges in work processes
- Management culture and organizational culture
- Familiarity with continuous improvement tools and their application
- Quality management and quality controls
- Existence of routines and standards in management and work processes
- Industry 4.0
- OEE (Operational Equipment Efficiency) and TEEP (Total Effective Equipment Performance)
- Managing with data

The diagnosis will include interviews with key officials from various departments.

- Operators
- Supervisors
- Managers
- Directors and Senior Leadership



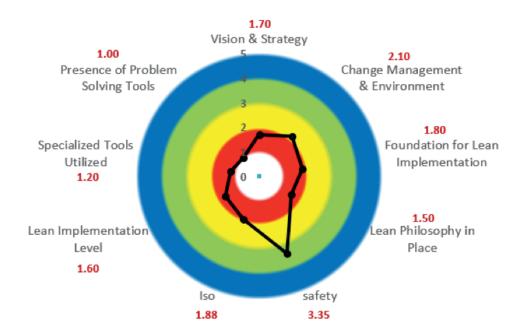
## 1.3. Diagnostic results

The diagnosis includes:

- Analysis of results based on received information and data.
- Recommendations for implementing principles that enable continuous improvement.
- Implementation activities for performance improvement
- A potential work plans.

A meeting with company management to present the diagnostic findings and action plan!

### **Results:**



### Plan:



## 1.4. Description of the diagnostic process

Below is a diagram describing the stages of diagnosis, and the activities performed at each stage:

### **Study the Current**

- Getting to know the teams and key people in the company.
- Concentration and collection of data
- Examining work methods and control

### **Setting Priorities**

 Assessing the potential for improving the metrics by implementing a quarterly and annual excellence process Examining work environments in all

#### Analysis of Excellence

- Data analysis
- Understanding the problems and failures presented and their impact.
- Analysis and mapping of waste in processes

# Preparation of a Plan

 Recommending a work plan for implementing the principles of excellence and achieving the goals phases of operation and the supply chain

### 1.5. During the Operational diagnosis process we will

#### A.

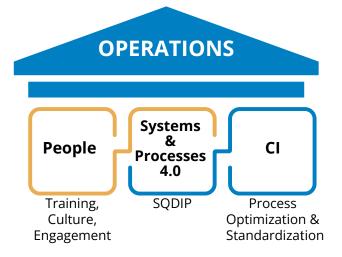
- Conducting interviews and gathering information about the organization
- Assessing the level of implementation of basic tools
- Analyzing quantitative data and facts
- Evaluating the results of implementation in organizations in Canada and the US
- Evaluating the results of implementation in organizations around the world

#### B.

- Recommendation for a work plan
- Implementation plan

#### C.

• Review the 'House of Operation'



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Lean Yellow Belt Level 1 -3 Days

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